

SRA Client Updates

Upgrading from Network Connect to Pulse 5.2.6

Introduction

The following process will upgrade Simplified Remote Access users connecting with Network Connect to the Pulse 5.2.6 client. It should be noted the installation of the Pulse client will leave Network Connect unchanged during this process and will remain on the user machine until the user chooses to uninstall the application.

Considerations

Administrative privileges are required on workstation to make changes to Simplified Remote Access software. In the event the user does not have elevated privileges the Juniper Installer Service can be installed by an administrator. The Juniper Installer Service will allow future software upgrades to occur without the need of administrative privileges.

The Juniper Installer Service can be downloaded from:
<http://juniperinstaller.hcahealthcare.com>



Department of Service Management & Delivery

Juniper SSL Installer Service

Click the Download below. To be installed by an account with admin rights on the workstation.
Once installed, Secure Application Manager will be installed without the aid of an administrator.

[Download Here](#)



Procedure

1. Using **Internet Explorer** navigate to your Simplified Remote Access URL.

Example:

<https://corpra.clio.medcity.net>

<https://capitalra.clio.medcity.net>

<https://hcapsra.clio.medcity.net>

2. Enter username and password at prompts.



Welcome to the

HCA Simplified Remote Access

username

Please sign in to begin your secure session.

password

By proceeding further I accept the following:

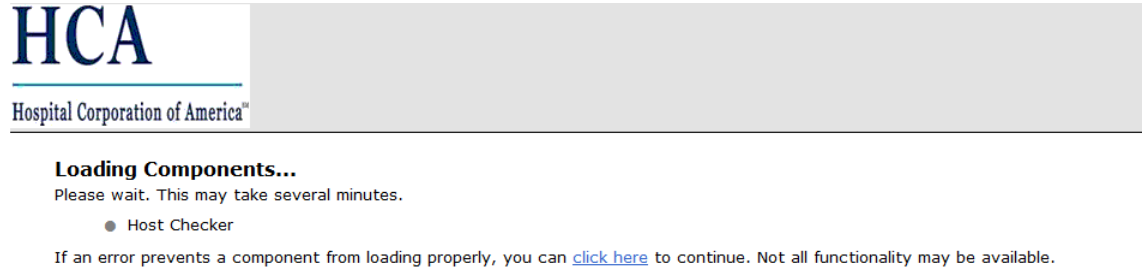
You are about to access an HCA - Information Technology & Services, Inc. (IT&S) computer system. This system is to be used only by authorized users of IT&S, its customers and affiliates. As a user of this system, you have no expectation of privacy rights or ownership in anything you may create, store, send or receive on this system. By proceeding, your use of this system constitutes your consent to monitoring, retrieval, and disclosure of any information within this system for all purposes deemed appropriate by IT&S, including enforcement of rules concerning unacceptable uses of this system. If you have any questions about what constitutes an acceptable use by you, please consult the written policies provided by IT&S and your company.

[Forgot your password?](#)

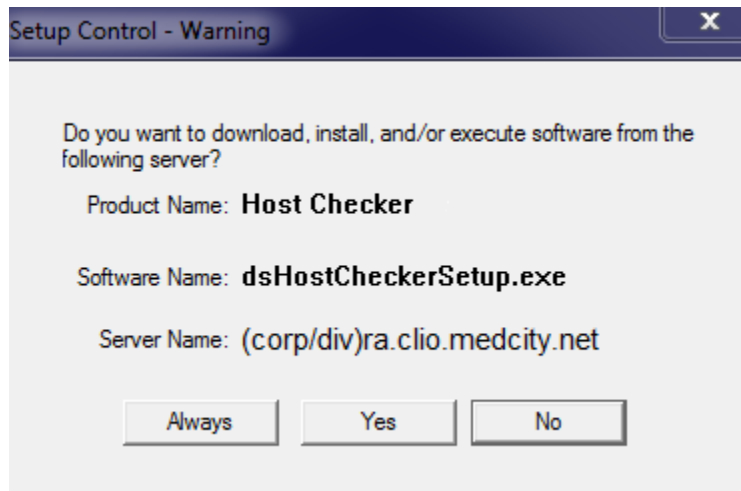
You can reset your password remotely if you have entered your mobile phone number in your Password Reset profile. If not, please contact your local IT support desk.



3. Allow time for components to load.

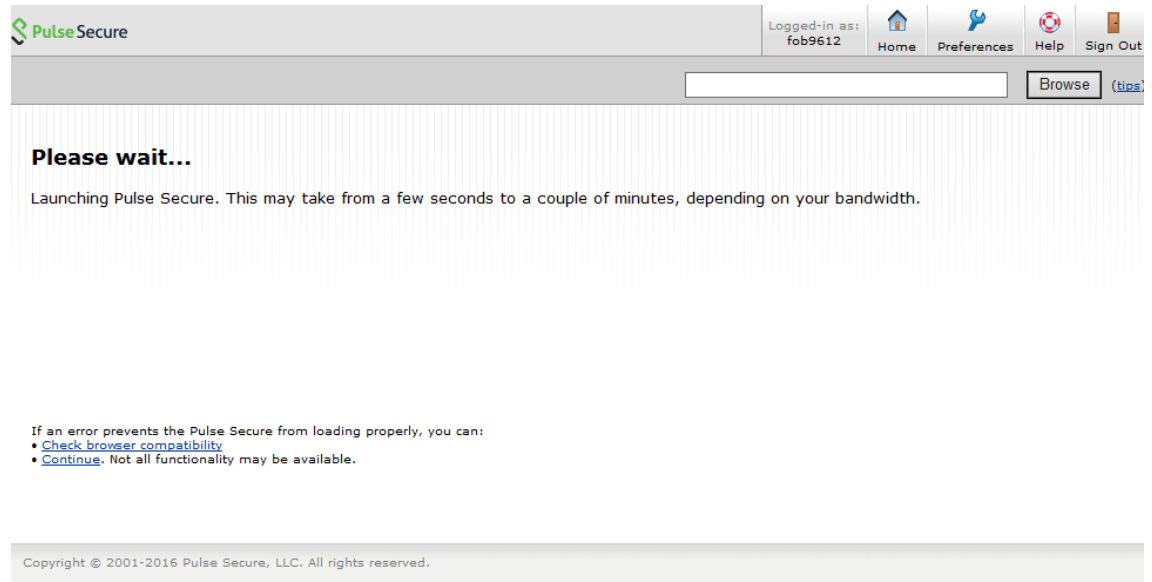


4. Click Always to install software from the server.

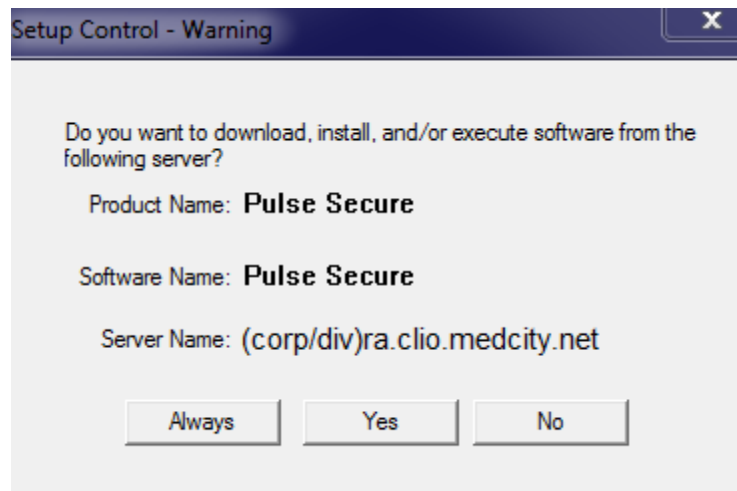




5. After software installs, Pulse Secure will launch from the browser.



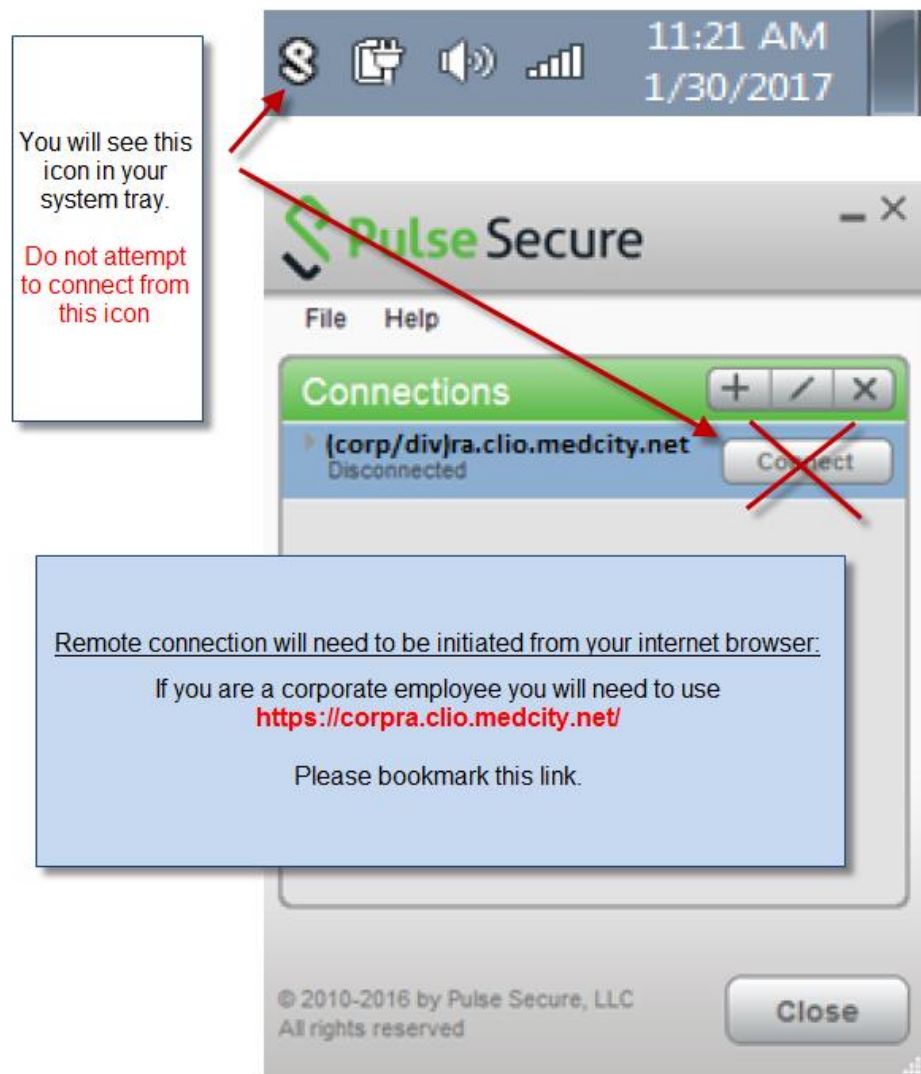
6. You will be prompted to install Pulse Secure software from the server.
Click Always to initiate the request





- 7. Pulse Secure Client will be accessible from system tray upon successful completion of software download and install.

Note: SRA connections should continue to be established by using Internet Explorer to navigate to your Simplified Remote Access URL outlined in Step 1.



8. Verify version 5.2.6 is running by clicking Help then about.



9. Connection Details can be obtained by clicking File/Connections/Advanced Connection Details

